Travel vs. Transportation

The Office of Program Support frequently receives questions regarding travel and transportation. The terms travel and transportation have been used interchangeably, however, provider travel is distinctly different from client transportation. Please use the following guidelines when billing travel and transportation.

Travel

Travel occurs when the provider *travels* to the client *to deliver* services.

The mileage cost of the first 25 miles of provider travel is included in the rate calculated for each service; therefore, provider travel mileage cannot be separately billed except when exceeding 25 miles.

To encounter additional mileage, use procedure code A0160 - Non-emergency Transportation: Per Mile/Case Worker or Social Worker, for the additional mileage when traveling <u>exceeds</u> 25 miles per trip.

Transportation

Transportation is provided when the client or member is in the vehicle and is *transported* to a particular destination to *receive services*.

Transportation is encountered by billing the base rate code and the appropriate mileage code.

 Remember: <u>Travel</u> is when the services *are delivered* to the client, and <u>transportation</u> is when the client is *delivered to the services*.

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Demographic Sanctioning Clarification

The Department may apply sanctions for open intakes without a complete demographic that were opened from 1/1/06 and forward. Demographic records opened and closed prior to this date will not be subject to sanction. However, the Department still expects records prior to 1/1/06 to be cleaned up in a timely manner.

New Staff at OPS

The Office of Program Support has recently hired two Certified Professional Coders for the Data Validation Unit. Meg Herman and Angie Bejar joined the unit on October 23, 2006 and are responsible for working with the RBHAs on data validation studies and training. After Meg and Angie have settled in, each will be assigned 2 RBHAs and will function similar to the current Encounter/Eligibility RBHA Representatives. Please join us in welcoming them.

Contact Information:

Meg Herman   602-364-4710
Angie Bejar   602-364-4711

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Demographic Call-in Schedule

The Office of Program Support and DBHS/IT will continue to facilitate the Thursday Demographic Call-in session throughout the end of January. DBHS encourages all T/RBHAs to attend for clarification on the revised demographic process. Continuation of these calls will be determined at a later date if needed. Please reference the following schedule to identify the remaining dates and times:
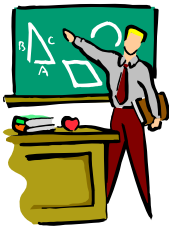
Date	Time
November 30 December 07	11:00 a.m. – Noon
December 14 December 21	3:00 p.m. – 4:00 p.m.
December 28 – January 18	11:00 p.m. – Noon

The call-in number is (602) 542-9008.

P210/Z305 Pend Error Code

The P210 error (IHS service providers are fee for service only) is one of the top aged Pends. AHCCCS has set December 2006, as a target date, for when the PMMIS system will be fixed to accept Case Management and Non Emergency Transportation service from IHS 638 Providers. The RBHAs will not need to do any corrections on their end. Once the system fix is in place, encounters pended for the P210 will be recycled by AHCCCS.

OPS is in discussion with AHCCCS to modify the PMMIS system to allow Case Management service to be billed on the same day by two different providers. OPS instructed the RBHAs to continue to research and correct all the Z305 errors (Date of service overlap) with procedure code other than the T1016 (Case Management). There is no target date established for when a fix will go into effect for the Z305 error.

Training

The Office of Program Support is offering training to the RBHAs for CIS preprocessor edits and AHCCCS pended encounter errors. The training is to instruct RBHA staff how to research claims/encounters using CIS and PMMIS. If interested, the RBHAs are encouraged to contact their RBHA Representative for more information. The RBHAs should also contact their RBHA Representative with suggestions for other training they would like offered.

DEA Numbers with First Letter of "F"

A member of NCPDP has reported that the Drug Enforcement Agency (DEA) is now issuing DEA numbers with a first letter of "F" rather than "A" or "B" for physicians, due to running out of available "B" numbers. This began on September 27, 2006 with new registrants, according to a Diversion Investigator in the Chicago field office of the DEA. At this point, notification of this information was not found on the DEA website. The member suggested that this information be shared since there may be problems with prescription processing if unaware of this change.

!! Edit Alerts !!

An Edit alert is a faxed and e-mailed notice of system enhancements or changes. The Office of Program Support strives to ensure any system enhancements or changes are communicated to all program participants in an accurate and reliable manner. Edit alerts will be distributed when the information is first made available and again with the following monthly publication of the Tidbits.

New/Changed Edit Alert

Tracking_Number: 54   Implemented: ☑

Reference Title: REVISED - Billing Limitation Override Capability

Notification Date: October 13, 2006

Expected Implementation Date: October 6, 2006
ADHS will provide the RBHA's with 90 days notice when possible

Change Description: CIS has been updated to allow the use of an override to bypass billing limitations on procedure codes T1019, S5110, H2014, H2014 HQ and H2017 billed in conjunction with Foster Care codes S5140, S5145 as well as all accommodation revenue codes for dates of service after 6/30/06. A new valid value of "F" has been added to the override field for this function.

Description: CIS has been updated to allow the use of an override to bypass billing limitations on Procedure Codes T1019, S5110, H2014, H2014 HQ and H2017 billed in conjunction with Foster Care codes S5140, S5145, as well as all Accommodation Revenue Codes for dates of service after 6/30/06. A new valid value of "F" has been added to the override field for this function.

New/Changed Edit Alert

Tracking_Number: 55   Implemented: ☐

Reference Title: Valid National Drug Codes (NDC)

Notification Date: November 16, 2006

Expected Implementation Date:
ADHS will provide the RBHA's with 90 days notice when possible

Change Description: OPS has requested that an edit be added to the CIS system regarding pharmacy encounters. Per SSR 1672, CIS will perform a preprocessor check of National Drug Codes against First Data Bank to make sure the code is valid. User acceptance testing has been initiated, but no implementation date has been assigned.

Description: OPS has requested that an edit be added to the CIS system regarding pharmacy encounters. Per SSR 1672, CIS will perform a preprocessor check of National Drug Codes against First Data Bank to make sure the code is valid. SSR 1672 has passed user acceptance testing and will be implemented on the night of Thursday, November 30, 2006.

!! More Edit Alerts !!

New/Changed Edit Alert

Tracking_Number: 56   Implemented: ☐

Reference Title: Limiting Pharmacy Claims Sent to AHCCCS

Notification Date: November 16, 2006

Expected Implementation Date:
ADHS will provide the RBHA's with 90 days notice when possible

Change Description: OPS has requested a modification to the CIS system regarding pharmacy encounters. Per SSR 1671, the CIS system will check for specific therapeutic drug classes and only send to AHCCCS Medicare pharmacy encounters that belong to the three (3) following allowable drug classes: barbiturate, benzodiazepine and over-the-counter. BHS plans to begin testing the above in the near future, but no implementation date has yet been assigned.

Description: OPS has requested a modification to the CIS system regarding pharmacy encounters. Per SSR 1671, the CIS system will check for specific therapeutic drug classes and only send to AHCCCS Medicare pharmacy encounters that belong to the three following allowable drug classes: barbiturate, benzodiazepine and over-the-counter. BHS plans to begin testing the above in the near future, but no implementation date has yet been assigned.

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New/Changed Edit Alert

Tracking_Number: 57   Implemented: ☐

Reference Title: Medicare Drug Claims and Withhold Process

Notification Date: November 16, 2006

Expected Implementation Date:
ADHS will provide the RBHA's with 90 days notice when possible

Change Description: OPS has requested a modification to the CIS system regarding pharmacy encounters. Per SSR's 1674 and 1675, if a client is Medicaid eligible, and the drug is covered by Medicare, the encounter will be accepted at DBHS but not longer submitted to AHCCCS. Funds paid by the RBHA will therefore post as Non-Title XIX on the encounter withhold report. User acceptance testing is expected to begin in November 2006, but no implementation date has currently been assigned.

Description: OPS has requested a modification to the CIS system regarding pharmacy encounters. Per SSRs 1674 & 1675 if a client is Medicaid eligible and the drug is covered by Medicare the encounter will be accepted at DBHS, but no longer be submitted to AHCCCS. Funds paid by the RBHA will therefore post as Non-Title XIX on the Encounter Withhold report. User Acceptance testing is expected to begin in November 2006, but no implementation date has currently been assigned.

New/Changed Edit Alert

Tracking_Number: 58   Implemented: ☑

Reference Title: Invalid N153 Pre-Processor Errors

Notification Date: November 17, 2006

Expected Implementation Date: November 7, 2006
ADHS will provide the RBHA's with 90 days notice when possible

Change Description: OPS has implemented an enhancement to a previous production fix in the CIS system regarding acupuncture procedure codes 97810 and 97811. Previously, per SSR 1802, only the 97810 procedure code had been added to a CIS table to insure that no invalid N153 pre-processor errors occurred. The current enhancement has additionally added the 97811 procedure code to the table as well. In summation, if a RBHA submits a 97810 or 97811 procedure code it will no longer be rejected for the N153 pre-processor error.

Description: OPS has implemented an enhancement to a previous production fix in the CIS system regarding acupuncture procedure codes 97810 & 97811. Previously, per SSR 1802, only the 97810 procedure code has been added to a CIS table to insure that no invalid N153 preprocessor errors occurred. The current enhancement has additionally added the 97811 procedure code to the table as well. In summation, if a RBHA submits a 97810 or 97811 procedure code it will no longer be rejected for the N153 preprocessor error.

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New/Changed Edit Alert

Tracking_Number: 59   Implemented: ☑

Reference Title: Modifications to the F32 Pre-Processor Edit

Notification Date: November 28, 2006

Expected Implementation Date: November 27, 2006
ADHS will provide the RBHA's with 90 days notice when possible

Change Description: OPS has received verification from IT that modifications to the F32 pre-processor edit have been promoted. The F32 pre-processor logic has been revised to allow encounters with dates of service 10/01/2003 or greater. Originally, the F32 pre-processor edit rejected all encounters submitted over two years from the date of service. In summary, any encounter submitted with dates of service previous to 10/01/2003 will result in the F32 pre-processor error.

Description: OPS has received verification from IT that the modification to the F32 preprocessor edit has been promoted. The F32 preprocessor logic has been revised to allow encounters with dates of service 10/01/2003 or greater. Originally, the F32 preprocessor edit rejected all encounters submitted over two years from the date of service. In summary, any encounter submitted with dates of service previous to 10/01/2003 will result in the F32 preprocessor error.

User Access Request Forms

The Corporate Compliance Office must authorize all requests for access to CIS, Office of Human Rights, Office of Grievance and Appeals, Issue Resolution system, and PMMIS (AHCCCS) databases. In order to obtain access to any of these databases, please fax or mail a copy of the appropriate User Access Request Form and User Affirmation Statement to Stacy Mobbs at (602) 364-4736.

For questions or more information, please contact Stacy Mobbs by telephone at (602) 364-4708 or by e-mail at mobbss@azdhs.gov.

Who Do I Call??

If you need assistance please contact your assigned T/RBHA Representative:

Eunice Argusta	NARBHA Gila River Navajo Nation Pascua Yaqui	(602) 364-4526 arguste@azdhs.gov
Javier Higuera	ValueOptions CPSA 26 & 27	(602) 364-4716 gatesd@azdhs.gov
Gary Szymanski	Cenpatico 02 & 22	(602) 364-4677 szymang@azdhs.gov